

Our ESNEFT values and behaviours

Our organisational philosophy... Time Matters			
Our organisational values...	Optimistic	Appreciative	Kind
For everyone this means...	We will work together positively to make time matter for all our staff and patients	We understand and value the role we all have in delivering better patient care every day	We will value diversity and provide a caring and listening environment for all our staff and patients
For me this means I will...	<ul style="list-style-type: none"> • Be a visible champion of improvement • Be reliable, someone people can depend on • Build and develop positive working relationships • Take ownership of my own actions and performance 	<ul style="list-style-type: none"> • Be clear on what is expected from me and my team • Behave and use language which demonstrates respect and courtesy for others • Celebrate success and the contribution everyone brings • Embrace feedback, admit to mistakes and know I can ask for help 	<ul style="list-style-type: none"> • Speak up to ensure staff and patients are safe from harm • Listen to and respect the views of others • Be approachable, helpful and polite • Treat everyone as an individual

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